



WARRANTY

NorthStar warrants that its HT RED batteries (“batteries”) will perform in accordance with and conform to the Product Specification, and will be free from defects in design, materials and workmanship for a period of 4 years. The warranty is subject to all the terms and conditions set forth in this warranty statement and provided that:

1. The batteries have not been subject to misuse or neglect by Buyer or its customer.
2. The batteries have not been altered or repaired by anyone other than by NorthStar or with NorthStar’s written approval or instructions.
3. The batteries have been stored and installed within the guidelines defined in the NorthStar Installation/Operation guide(s).
4. The batteries have been operated according to the NorthStar application manual or written guidelines from NorthStar’s technical experts.
5. The batteries have been spaced evenly with a minimum gap of 6 mm in-between.
6. The batteries have been kept at least 250 mm away from any major heat source.
7. The battery compartment has been designed to maintain all batteries at the same temperature.
8. The batteries have been installed at site matching the original agreed written solution between NorthStar and the Buyer or its customer.
9. The daily battery operating temperature is between 15°C and 40°C.
10. The annual time between 40°C and 50°C is less than 100 hrs.
11. The battery operating temperature does not exceed 50°C.
12. The warranty claim shall be based on block level.

A claimed battery must not be returned to NorthStar without prior written authorization. If NorthStar finds that batteries are defective within the warranty period and provided that the user has maintained written commissioning details and supplied proof of the site operating conditions, NorthStar will, at its sole option, either repair the battery or provide a replacement battery at original delivery terms without charge.

This warranty extends to the original Buyer of the battery only and is not transferable, unless expressly approved by NorthStar in writing.



**HIGH-TEMP WARRANTY
VRLA STATIONARY BATTERIES**

THE ABOVE STATED WARRANTY IS IN LIEU OF, AND NORTHSTAR BATTERY DISCLAIMS, ALL OTHER WARRANTIES, STATUTORY, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. YOUR SOLE REMEDY FOR A BREACH OF THE ABOVE WARRANTY IS THE REPAIR OR REPLACEMENT OF THE DEFECTIVE BATTERY AS SET FORTH ABOVE. IN NO EVENT SHALL NORTHSTAR BE LIABLE FOR ANY LOSS OR DAMAGE OF ANY OTHER KIND, INCLUDING, BUT NOT LIMITED TO, ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL (INCLUDING LOST PROFITS, REVENUES, BUSINESS OPPORTUNITIES, GOOD WILL, DOWNTIME, INTERRUPTION OF BUSINESS) DAMAGES.

Issued to: _____

Authorized by: _____

NSB position: _____

Date: _____