

General Product Limited Warranty

Power-Sonic Corporation (Power Sonic) warrants its products against defective workmanship and materials for the term defined below by product series and application. The period is defined by the date of manufacture based on the date code on the battery.

Conditions:

- The warranty is invalid if the battery has been subject to misuse, abuse or physical damage.
- The batteries are subject to IEEE Standard 1188 Acceptance Test at time of installation. If they do not meet both, or either, the standards and the published Power Sonic specifications. The end user must notify Power Sonic and request further instructions.
- The battery will be determined to be defective if it fails to deliver less than 60% of its rated capacity during the warranty period.
- The battery selected by the user must be of the correct size, design, and capacity for the intended application. Failure to do this will invalidate the warranty.
- The battery should be installed and operated at an average ambient temperature not exceeding 77°F (25°C). The warranty period shall be reduced by 50% for operating temperatures more than 14°F (8°C) above this limit.
- The batteries should be paired with a suitable charger designated for the technology. Incorrect selection of charger and/or failure to follow the correct charging regimen will void the warranty.
- Battery annual maintenance records must be kept manually or electronically including load tests, temperature, Ohmic readings and voltage and made available as part of any warranty claim. The failure to keep such records will nullify the warranty.
- User agrees to make accessible the batteries under warranty to Power Sonic or its authorized representative for inspection at reasonable hours and time intervals.
- Parallel strings must be limited to five strings without the expressed written approval of Power Sonic. The warranty shall be voided if these actions do not take place.
- The warranty shall be voided if the battery becomes unserviceable due to: fire, freezing, abuse, neglect or any act of nature.
- Installation of the batteries must be performed by suitably qualified technicians and in accordance with proven acceptable practices or the warranty will be voided.
- Dismantling and moving batteries to a different location will void the warranty unless Power Sonic is contacted and provides written consent of such action.
- This warranty shall apply only to original purchasers. It is not transferrable.

Claims:

- Contact the original point of purchase for instructions.
- Request return authorization. No returns will be credited without an authorization.
- In the case of returned products, the batteries must be packed with enough padding and in the appropriate cartons to eliminate the risk of damage in transit.
- Power-Sonic has the option to credit or replace products deemed defective and under warranty.
- All defective batteries returned to Power-Sonic will become the property of Power Sonic.

Power Sonic shall not be liable for indirect, accidental or consequential damages arising out of the sale or relating to the use of this product. The end user assumes all responsibility for any and all personal injury and property damage resulting from the use, maintenance, transportation or installation of the product. The liability to Power-Sonic for any and all claims shall not exceed the purchase price of the battery.

This warranty is in lieu of all other remedies including but not limited to actions for breach of contract or negligence. All other warranties expressed or implied including any warranty of merchantability or fitness for a particular purpose.

Power-Sonic Corporation
7550 Panasonic Way
San Diego
California 92154
United States of America

T: (619) 661 2020
F: (619) 661 3650
E: customer-service@power-sonic.com

power-sonic.com



Published April 16, 2019

Warranty periods

Sealed Lead Acid (SLA) Batteries and Chargers as defined by series designation of: **One (1) year plus 180 days from date code**

- PS
- PSG
- PSH
- PSC
- PSN
- PDC – AGM deep cycle
- DCG – Power Gel long life

Sealed Lead Acid (SLA) Batteries and Chargers as defined by series designation of: **Two (2) years plus 180 days from date code**

- PHR – UPS high rate
- PG – long life

Sealed Lead Acid (SLA) Batteries and Chargers as defined by series designation of: **Three (3) years plus 180 days from date code**

- PSOPZV – 2-volt cell

Lithium Iron Phosphate Batteries as defined by: **Two (2) years plus 180 days from date code**

- PSL
- PSL-BT (Bluetooth)

PowerSports lead acid batteries as defined by series designation of: **6 months** (180 days) days from date code.

- PT, PI, CB, 6N, 12N, U1

PowerSports Lithium (HyperSport) series as defined by: **Two (2) years plus 180 days from date code**

- PAL series

Application exceptions: batteries used in mobility applications (including but not limited to wheelchair, scooter, pallet jack) shall carry a six (6) month warranty only from date code.

This warranty shall not apply if buyer fails to notify Power Sonic of such defects within ten (10) days after discovery, or if battery or charger has been subject to misuse, negligence or accident.



A Power Sonic Group company

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